

Release notes Platform 7 software

These release notes are an overview of new features and bug fixes since 7.3.0

7.36.0

Jan 2021

Features

82794 : Allow wider aspect ratio company logo pictures

Bug fixes

17559 : Vehicle ID is not updated for sent exceptions

16976 : No error message on reset password page when security answer is incorrect

7.35.0

Nov 2020

Features

- 82733 : Added TruckID to notifications where available
- 82732 : Update Mitsubishi fridge alarm codes

Bug fixes

- 82759 : Trucktag cannot be renamed if available in multiple accounts
- 16976 : No message indicating correct security question answer on password reset

7.34.0

Oct 2020

Features

82693 : Asset offline exceptions setting can now be set for more than 16 hours

Bug fixes

82700 : Data age is updated for devices without relevant hardware

82682 : Timezone indication in header does not include daylight savings

81325 : Configured sensor names get cut off on reports

82688 : Incorrect terminology in Events table of data report page

80605 : Status of doorlock is not consistent on related pages

81263 : Incorrect description of Carrier fridge alarm 128 (LOW/UNBALANCED A/C AMPS)

7.33.0

Aug 2020

Features

- 82493 : Image of TE30 does not have correct aspect ratio
- 82615 : Support for new EBS records

Bug fixes

No bug fixes were addressed in this version

7.32.0

Jun 2020

Features

82426 : Add option to split compartment availability and function in presets

Bug fixes

82378 : Graph not drawing when diagnostics are enabled on data report

82460 : Column filters do not work when setpoint active

82562 : Specific fridge connection records can cause data import errors

82522 : Summary module in report contains timestamps in UTC

82571 : Fix tab numbering in Manage Exceptions

7.30.0

May 2020

Features

- 82309 : Add option to include defined thresholds to all asset fridge maintenance report
- 82308 : Add compartment indication for TRS AT52 fridge alarms

Bug fixes

- 82401 : Incorrect Truck Alarm text in notification messages
- 82306 : Fridge information emptied on fridge disconnect
- 81821 : "Stationary until" tooltip presents invalid data
- 82418 : Delete vehicle group does not work when still linked to exception

7.29.0

Mar 2020

Features

- 82165 : Invalidate GetDataBetween XML requests with anything other than “Singledevice” RequestType parameter
- 82166 : Invalidate GetMostrecentState XML requests with anything other than “AllDevices” RequestType parameter
- 82197 : Add option to disable receiving notifications when creating user accounts
- 82175 : Update Mitsubishi fridge images
- 82230 : Add fuel usage rate calculation
- 82256 : Add option to switch compartment on/off
- 82155 : Alarm codes for Mitsubishi

Bug fixes

- 82090 : No alarm repetition count in emails
- 82217 : All asset summary report ignores template filters
- 82174 : Cannot open exception history for certain vehicles

7.28.0

Feb 2020

Features

- 82071 : Translate out of range fridge fuel levels
- 82091 : Hide fridge compartment information when compartment status is unknown/un-configured
- 82092 : configured
- 81848 : Updated message for alarm monitoring ending due to invalidated time or POI conditions
- 80759 : Updated message for alarm monitoring ending to due updates to the exception rule

Bug fixes

- 81588 : Cannot activate a new user when credentials are already saved in browser's password manager
- 82059 : Can't select XLS as output file type for Scheduled reports
- 82179 : Duplicate mails send for exceptions with reports attached
- 82108 : Updated message for alarm of mapped sensor without data
- 81960 : Report Template does not update when selecting FuelUsage
- 82003 : QM_Graphical long/lat not populated correctly
- 82057 : Update fridge alarms for TRS AT52

7.27.0

Jan 2020

Features

58600 : Hide fridge information if no fridge protocol is active

Bug fixes

No bug fixes addressed

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7.26.0

Nov 2019

Features

- 81806 : Various XML improvements
- 81811 : Implemented GetLoggingId command for XML regular service
- 81764 : Added fuel usage information to Data analyzer summary

Bug fixes

- 81874 : Report with only fridge maintenance data returns null reference error
- 81635 : Incorrect timestamp in exception if offline unit regains connectivity

7.25.0

Oct 2019

Features

- 81601 : Adjust asset page column width to accommodate GV75 serial numbers
- 81250 : Show OC/SC status in Asset Alarms instead of -204.8°C or 204.7°C
- 80734 : Validate phone number before creation of user/recipient
- 81609 : Added permission for advanced data output
- 81723 : Added per sensor alarm exception
- 81733
- 81694 : Add escalation option to alarm repeats
- 81704
- 81606 : Updated Carrier APX fridge alarm codes

Bug fixes

- 81037 : Report language not consistent across multiple generated versions
- 17505 : POI Column and data not displayed despite set option on template
- 81488 : Tracking Numbers: Tracking user cannot see address information
- 37749 : Using the time picker in the period selector closes the window
- 58764 : Editing a Monthly scheduled report causes period length to reset
- 81619 : EBS Axle Extended/Retracted shown incorrectly
- 81675 : EBS Axle Retraction data not shown for some presets
- 81634 : EBS data always shown even when not valid anymore
- 81790 : Overview, Assign and Edit alarm groups are non-functional (hot fix)
- 81666 : Data report view does not have POI column included
- 81636 : Incorrect Dutch translation fuel

7.24.0

Aug 2019

Features

- 81154 : Exception for mapped sensors without data
- 81384 : Compartment status should be N/A when status is unknown/unconfigured
- 81553
- 16103 : Asset depot collapsed state should be remembered

Bug fixes

- 81402 : Journey report displays invalid lat/long
- 81447 : C1 availability column is missing
- 81504 : Cannot perform actions in the "Manage Exceptions" page for very large fleets
- 81536 : Incomplete charts on reports although data is available
- 81414 : Data older than 120 days not imported
- 16111 : "Last entry" preset option not applied uniformly

7.23.0

Jul 2019

Features

- 81225 : Add date time picker for alarm group assignment
- 80898 : Platform notifications moved to after logging in
- 80458 : Add POI information to notifications
- 81380 : Support additional data for GV75 (Battery voltage, mileage, start/stop events)

Bug fixes

- 47965 : Can't only show Fridge On in preset without Fridge Alarm also being on
- 81298 : POI Conditions not checked when Time Conditions are active
- 48088 : Report Template not updated for Exception rules
- 81439 : SMS message is truncated when non-English language is chosen
- 80373 : Using field "Address" on Journey Event Overview causes error
- 81368 : Do not process fridge model/type on disconnect record

7.22.0

May 2019

Features

- 70119 : Added SMS notifications in French
- 81346 : Implement vehicle groups

Bug fixes

- 81189 : Digital State Change not displayed on chart
- 81272 : Wrong data is used for exception emails
- 80763 : Switch runmode unavailable for Carrier 3P
- 81043 : "Fridge Hours Stored On" column empty



Document no.:

PRO.079

Title:

Platform release notes

Date:

07 Jan 2021

Version:

35.0

7.21.0

Apr 2019

Features

81152 : Add support for wireless sensors

Bug fixes

No bug fixes addressed

7.20.0

Mar 2019

Features

- 80921 : Allow creation of a fridge service report
- 80773
- 80782 : Allow creation of an all asset summary report
- 80913
- 80546 : Include Fridge Type and Alarm code for translations in EuroTranslate
- 80185 : Added postal code and custom address formats for Reverse Geocoding
- 80410 : Added new fridge related preset options
- 80699 : Added DateTime picker for group assignment table on the Assign AlarmGroups (single device) page
- 80799 : Updated the links in the Help menu
- 81003 : Updates to English translation
- 81004

Bug fixes

- 80687 : Improved data transfer to DanishGPS service

7.19.0

Jan 2019

Features

- 80696 : Implementation of Italian Language
- 80584 : Support TruckID

Bug fixes

- 80682 : Visibility of Fridge and Doorlock modules on Device Information page is corrected

7.18.0

Dec 2018

Features

- 80521 : Ability to enable/disable items in the On/Off chart as on the temp graph
- 80355 : Add Fuel level as an exception option

Bug fixes

- 69993 : Username containing "&" character causes error page in email activation link
- 80406 : Fridge alarm state is not respected in the asset positions page
- 80544 : Cannot change account logo via website
- 80453 : Compartment status not highlighted in datagrid on change
- 80433 : Alarmcode translation not applied on exception email
- 80593 : Peripheral status incorrect after watchdog reset in certain situations
- 80595 : Units with doorlock data in initial contact do not come online
- 80465 : Requesting data with an Address field enabled dataprofile only returns an error

7.17.0

Oct 2018

Features

27703 : Add name of sensor in exception messages

Bug fixes

69444 : Improved data import in fail situations

7.16.0

Sep 2018

Features

80374 : Implemented GetLogLineV2 command for XML Simplistic service

Bug fixes

70007 : Improved German translation for doorlock related features

80389 : Improved handling of Doorlock related records

7.15.0

Aug 2018

Features

- 69924 : Added Geofence item as a condition to an Exception rule
- 80156 : Serial number history of devices linked to vehicle
- 80232 : Digital sensor representation of PF6 devices always as door contact

Bug fixes

- 69990 : Shifting time period when walking backwards through Data Report
- 69275 : Exception when creating a scheduled report when there are no templates yet
- 69337 : XML password incorrectly updated on password reset
- 68971 : Dropdown menus containing device/vehiclennames not sorted
- 80289 : Scheduled report without vehicles causes error

7.14.0

Jun 2018

Features

- 69951 : Add support for TRS AT52
- 69981 : Support digital contacts connected on a Trans-Safety doorlock controller
- 69472 : Included ORBCOMM branding
- 17477 : Add APX/Zenith reefer support

Bug fixes

- 80150 : Alarmgroup names will now match alarmgroup numbers
- 69940 : Report generation issue when notes are included
- 70109 : Resolved connection group issue

7.13.0

May 2018

Features

- 69782 : Alarmgroup columns of the Asset Alarmgroups page can now be ordered
- 69759 : Addition of EBS data to ColdChainView
- 58684 : Updated French translation for alarm notifications (SMS & email)
Alarm notifications translatable via EuroTranslate

Bug fixes

- 69897 : Vehiclenames for Platform 6 devices are not updated
- 69921 : An empty expiration time is added to reports without download links
- 69842
- 58689 : "Previous" button of the scheduled report wizard redirects to the wrong page
- 58682 : Scheduled reports can be created without recipient(s)



Document no.:

PRO.079

Title:

Platform release notes

Date:

07 Jan 2021

Version:

35.0

7.12.0

Apr 2018

Features

69755 : Remove obsolete XML commands

Bug fixes

No bug fixes addressed

7.11.0

Feb 2018

Features

- 68979 : Automatically hide vehicles without active devices
- 69406 : Set alarm group presets for multiple devices
- 69266 : Always show devices based on the last known position in Asset Positions
- 69593 : Allow Reverse Geocoding
- 69680 : Add Geocoded information to notifications
- 17509 : Add attachment expiration date to mail body
- 69724
- 58821 : Sort hyperlinks in scheduled reports by vehiclename
- 69679 : Add reverse geocoding options for report templates

Bug fixes

- 69563 : ExceptionLog is not filled in when fridge alarms have occurred
- 69709
- 69362 : Link in activate user account mail is not disabled when user is deleted
- 17404 : Exception history shows duplicate recipients, without indication why
- 48441 : Error when generating reports
- 15919 : Alarm group assignment shown as Unknown Event on reports

7.9.0

Nov 2017

Features

69318 : Asset alarm details are now visible as tooltip

Bug fixes

69134 : Edit POI Type does not show image and title

58795 : Filtering and sorting POI does not work correctly

69065 : Konvekta pharma protocol is not supported

7.8.0

Oct 2017

Features

69246 : Improve French translations

Bug fixes

58476 : Deleting of notes does not work properly

58532 : Save and Cancel buttons for notes are not always visible

58588 : Data Reports page does not load if notes are present in the selected period

68906 : Cannot execute commands on multiple fridges through the asset fridges page

68909 : Asset Fridges page does not always load

68931 : Special Characters in name get replaced with ?

7.7.0

Sep 2017

Features

: No features introduced

Bug fixes

47995 : Disabled temperature alarm has incorrect timestamp

37793 : Incorrect OC/SC indication for platform 6 devices

48063 : Incorrect import of temperature records for platform 6 devices

69025 : Configuration and timezone are incorrectly detected for platform 6 devices

7.6.0

Jul 2017

Features

- 58839 : Add sorting of data (include newest-to-oldest) in reports
- 58691 : Dashes in report for missing information

Bug fixes

No bugs resolved

7.5.0

May 2017

Features

- 48026 : Update Carrier fridge alarm code list
- 16686 : Textual improvement on FridgeOn tooltip
- 27664 : Add the ColdChainView User Guide to the Help section
- 17536 : Improved website link in notification messages
- 48251 : POI-to-POI reports should offer two "sorting" options
- 48068 : Allow Spanish to be selected for Scheduled Reports/Exceptions
- 58480 : Improve translations
- 58462 : German Translated Notification Templates
- 16746 : Compartment On/Off in numeric report not translated
- 48421 : Add Romanian translations
- 48422
- 48423

Bug fixes

- 15742 : It is allowed to create a DeviceGroup without specifying a name
- 15743 : A PoiType can be removed, even when it is being used by Pois
- 16949 : No comma is engine Hours.
- 16956 : Incorrect aligning information in Asset info
- 17092 : Data age is calculated incorrectly
- 17222 : Exception links for more than 50 units
- 17488 : Timezone not taken into account in exception history
- 37805 : Report cannot span 31 days
- 37911 : Single Devices not updated when using Device Groups for scheduled reports
- 37912 : Box icon for Device Groups misaligned for scheduled reports
- 48003 : Degrees Fahrenheit incorrectly used on Edit Alarm groups
- 48036 : Graph component does not load
- 48420 : Truck/Trailer hooked icon is showing the incorrect status
- 58537
- 48445 : Percentages Fridgesummary incorrect in data report
- 58683
- 58552 : Incorrect last entry (timezone used incorrectly)
- 58613 : Asset alarmgroup page is displaying incorrect information
- 58619 : Assign AlarmGroup Presets does not work correctly with PF7 devices.
- 58646 : Change Device: Not Sorted/Sortable
- 58647 : Asset Alarmgroups: No longer sortable
- 58648 : Create Custom Report: Device dropdown not sorted/sortable
- 58655 : Updating scheduled report to use Vehicle Groups cause unknown vehicle to be added
- 58656 : Vehicle Groups not listed in scheduled reports
- 58703 : Incorrect unit for current (A instead of mA)
- 58636 : Invisible devices returned with BulkGetLatestData
- 37926 : Intellisec record import
- 58548 : Data import issues with empty vehicleid
- 15757 : Missing Last Pretrip icon/ text in quick report.
- 48005 : Fridge Serial Column Data Missing
- 58687 : Incorrect serial number indication

7.4.0

Mar 2017

Features

- 17433 : Log send notifications
- 37829 : Implement Active Reports 11 Components
- 37755 : Support for RMA/Lease of devices
- 37741 : Support for Digital (door) contacts for GV75
- 37744 : Support for changing name for GV75
- 37782 :
- 17588 : Line colors of data report linked to sensors
- 37750 : Improved active intellisets status

Bug fixes

- 27716 : Ampersand cuts off SMS message
- 27740 : Cannot change timezone of users from new accounts
- 47947 : Journey report start finder causes high load
- 17146 : Template shown multiple times
- 37800 : Digital 8 name and function is not shown on website
- 48000 : Incorrect threshold values when editing alarm groups

7.3.8

Feb 2017

Features

- 37767 : Spanish translations
- 27660 : Alarm group presets for platform 6 devices
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Bug fixes

- 17022 : Translation error: [English US] create report for one day
- 17144 : Filter disappears on Asset Positions page
- 15760 : No warning message - delete all maintenance schedules
- 17596 : Data Age only shows when preset is changed in the Data Report page
- 17641 : No Exceptions triggered when schedule covers Sunday

- 17403 : Data processing failure of Digital alarms
- 37863 : Menu files used before loaded
- 37770 : Old temperature records are incorrectly imported for platform 6 devices
- 47946 : Journey report start finder causes high load
- 37811 : When executing a move device on customer id there remains a hanging transaction

7.3.7

Dec 2016

Features

- 17478 : Support for alarm presets
- 17487 : Exceptions for set-point and runmode changes
- 17486 : Incorrect temperature unit in exception email
- 17004 : Disclaimer SMS notifications
- 16762 : Disable Positions in Device Information Overview
- 16260 : Add option to create scheduled report on specific day of the month (ex 1st)
- 16703 : POI report generated from POI to POI
- 17464 : Show pending commands in command grid on doorlock/fridge page
- 17423 : Added corridor functionality
- 17107 : Increment alarm repetition
- 17384 : Create current view report (based on filtered POI functionality)
- 17647 : Spanish translations
- 17472 : Force security question upon login

Bug fixes

- 17365 : Telephone number can not be updated
- 17472 : Force security question upon login
- 17541 : Incorrect timestamp in transmitted data
- 17119 : GT1100 name is not updated from CargoWatch
- 17455 : Updated translations
- 17521
- 17347 : Selected fridge alarm in a report template is not saved
- 16689 : The unit for repetition interval is incorrect for high values
- 17345 : Missing translations (for APX alarm codes)
- 17350 : Incorrect fridge alarm codes in report
- 15767 : Missing 'Report Template Name' column (of Euroweb) in report
- 17146 : Templates shown multiple times

7.3.5

Oct 2016

Features

17388 Translation changes for platform 7.3.5.0

Bug fixes

17215 : Edit scheduled report with device groups does not work

17083 : Device groups not working

16693 : Not receiving SMS alarm on PF7 CCVS when changing phone number

7.3.4

Aug 2016

Features

- 17019 : Define account in forgot password
- 16890 : Door lock / ebs alarm appear in the asset alarms
- 16698 : Create Custom Report auto-selects asset
- 16184 : Clearly indicate that no fridge information is available in fridge control
- 16120 : Fridge on/off alarm
- 16104 : Added page size "All"
- 16094 : Fridge alarms now include code and description

Bug fixes

- 17309 : Forgot password works with inactivated accounts
- 17236 : Chart stuck? [Click here](#)
- 17105 : Incorrect resolution indication in chart
- 17104 : Chart creation error
- 17312 : Incorrect translations for compartment status
- 15956 : Engine and electric hours optional when adding service status
- 15769 : Incorrect period selection (30 days) for custom report
- 17113 : Double scheduled report in 1 mail
- 17237 : Service Maintenance Data issues in MultiDeviceNumericReport
- 16357 : Incorrect date time for fridge alarms in Fridge Control report
- 16917 : POI type not visible in Asset positions

7.3.3

June 2016

Features

- 17065 : Add a column that indicates at which depot/ poi a vehicle is.
- 17066

Bug fixes

- 17088 : Cannot change email address
- 17140 : AssignAlarmGroupsMulti page remains blank
- 17071 : Switch compartment status to 'off' when reefer connection is 'off' or disconnected

7.3.2

April 2016

Features

- 16896 : Added APX fridge alarm code descriptions
- 16903 : Improved user account mails (activation, forgot password etc.)
- 16973 : Distributor account selection
- 16971 : Preset wizard not has fridge alarm fields
- 4710 : Improved interactive charting component
- 15748 : Improved indication of the configuration history page in case of no available data
- 15761 : Added warning when deleting all exceptions

Bug fixes

- 16818 : Prevent reset of fridge meters
- 16881 : Incorrect fridge alarm changed date
- 17008 : Data age is incorrect for fridge data
- 16981 : Duplicate fridge alarm record in grid
- 16938 : Changes in doorlockcontroller data are not taken into account when filtering
- 16820 : Thermoking fridges shown as "unknown fridge"
- 15745 : Time difference last entry asset details and data report page
- 15756 : Fridge diagnostics shows empty grid after "Start monitoring"
- 15830 : The timezone is not taken into account in filtering the exception history
- 16265 : The icons on the data report page are not transparent
- 16522 : Data range selection does not always match presented data

7.3.1

March 2016

Features

- 15862 Improvement online/offline status
- 16715 The minimum idle time for the Idle Time Report (Service Report) is now configurable.
- 16640 Safari support iOS 9
- 16123 Forgot password
- 15847 Improve security
- 15850 Show last record timestamp of fridge/lock/GPS
- 15854 Improved exception history
- 15985 Wrong tooltip FridgeControl page.
- 16035 Stationary until timestamp
- 16558 Added user settings to menu
- 16546 Gray icons for Fridge runmode, speedmode and powermode
- 15849 Move service/maintenance view to regular site
- 16045 Pretrip shown twice with the same timestamp
- 15860 Support for Wirtz doorlock

Bug fixes

- 15697 Chart has double units on the vertical axis
- 15736 Quick Report of the Asset Details Page results in an exception
- 16034 Default filtering on fridge diagnostics page should not be "latest data"
- 16413 Setting "Only applies to POIs of certain types" does not work
- 16457 No assets on the mainpage - ThirdParty + Doorlock fields selected
- 16523 Manage POI navigation not working
- 16668 Apple devices on iOS 9 or higher are not able to login to CCV
- 16586 XML Bulk Requests can skip data with specific data profiles
- 16281 SMS not working together with e-mail
- 16776 Logo cannot be changed
- 16927 NullPointerException - create scheduled report for a new account
- 16597 Projection of Compartment setpoint assigned to wrong compartment level
- 15517 CCV: Timepicker- Current-day not corresponding to time zone
- 16096 Alarm exception links can't be removed
- 16061 Incorrect translation for minutes
- 16461 Add support for GetFuelCounter/SetFuelCounter commands
- 16780 Fridge control icon for awaiting is the same as icon failed
- 16011 Upper/lower threshold for temperature sensor monitoring incorrectly displayed
- 16970 XML : the controllerstatus field is not updated
- 16979 : Uploading account images is not possible
- 16980 : IDLE end time is invalid in asset positions page
- 16948 : Translations in US English, PT, NL, FR, DE are wrong
- 16957 : Data age of position on asset details incorrect
- 16963 : Sensor values marked red unfairly
- 16964 : Data Age not displayed correctly
- 16117 CCV: Last Entry do not match.
- 15509 CCV: Exception was not send in combination with a time schedule
- 16815 Maintenance hours shows as 0 on maintenance page